

Before you complete your order, please carefully read the terms and conditions of participation and cancellation/changing of the activities that you are planning to book.

**Arrival** - Please arrive at the reception area of the Relaxation Pools at least fifteen minutes before the start of the activity (we recommend arriving a full 30 minutes in advance).

Since the session hours are not flexible, any delay will lessen your time in the session.

**Terms of Participation** - Entrance to the Relaxation Pools is open to adults from the age of 18 years or older.

Participation is prohibited to those who suffer from epilepsy, have open wounds or because of medical reasons are restricted from activity in salt water and warm water.

**Confirmation** - Confirmation for places booked for the activity will be sent within 24 hours by email, subject to availability and time.

We will do our best to respond to your request. If the activity or the requested hours are unavailable, our representative will contact you by telephone on the phone number entered on the order form.

**"Web Order" Price** - The price that appears in the row: Total Charge is already discounted. No double discounts are permitted and no discount on a discount is permitted.

**Credit Card Charge** - Your credit card will be charged only after available places are checked and the booking is confirmed. If the credit card charge is not honored by the credit card company, the booking will be canceled.

**Cancellations and Refunds Procedure** - You can cancel or change the reserved session.

To cancel without paying a cancellation fee: Phone 08-6300111 not later by 16:00 on the day before the reserved session.

**No refund/credit will be given to late-comers and no-shows.**

**Closing this form by clicking "I agree" confirms that you have read, understood and agree to the above terms and conditions.**